

Online - Make One Time Payment

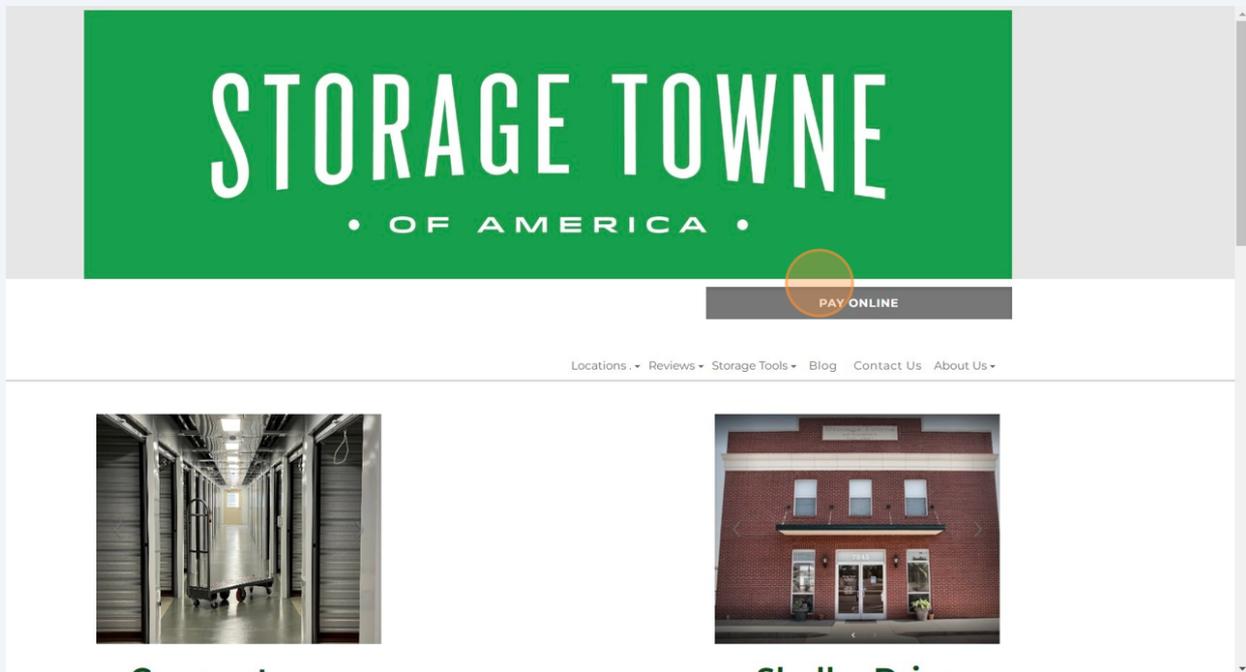
For customers who prefer to make individual payments rather than setting up autopay, our online account management system offers a quick and secure way to make one-time payments. After logging into the online account, navigate to the "Pay Now" section. Here, they will have the option to enter the payment amount and select their preferred payment method, such as credit card or ACH. Once the payment is submitted, customers will receive a confirmation email, and their account balance updated.



Alert! Any past due account paid after the office has closed or within 30 minutes till closing time will result in the overlock not being removed until the next business day. The online system can take up to 30 minutes to notify the staff of a payment.

If you need access it is your responsibility to make sure the bill is paid on time.

1 Click "PAY ONLINE"



2 Click "PAY" beside the location you currently have your storage.

Check out this blog for instructions on how to use your tenant portal.

Quickly pay your monthly storage bill online right here on our website. All you need is a debit or credit card and a few moments to spare. If you have additional questions, call your facility to speak with a manager!

Past Due Account Reminder

Any past due account paid after the office has closed will result in the overlock not being removed until the next business day. If you need access it is your responsibility to make sure the bill is paid on time.

Select the Location below you are currently storing with.

FACILITY	ADDRESS	CITY	STATE	PHONE	
Storage Towne of America - Germantown	3131 Hacks Cross Rd	Memphis	TN	(901) 979-9921	PAY
Storage Towne of America - Shelby	7845 E Shelby Dr	Memphis	TN	(901) 759-1230	PAY

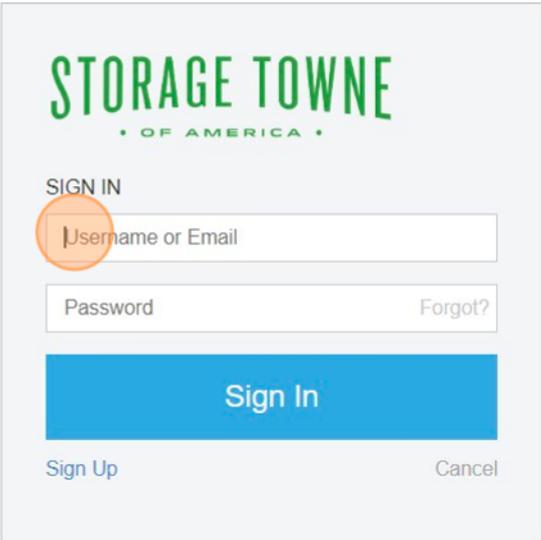
Online Account Info

From the Dashboard you can do the following:
View : Move-in Date, Gate Code, Monthly rate, Billing Cycle (due date), Set Up Autopay

Account Setting

Account Information Update address, phone number, email

3 Click the "Username or Email" field and Password. Then Click "Sign In"



The image shows a sign-in form for Storage Towne of America. At the top is the logo "STORAGE TOWNE OF AMERICA". Below the logo is the text "SIGN IN". There are two input fields: "Username or Email" and "Password". A "Forgot?" link is located to the right of the password field. Below the input fields is a large blue "Sign In" button. At the bottom of the form are two links: "Sign Up" on the left and "Cancel" on the right. An orange circle highlights the "Username or Email" field.

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Green Arrow shows the Paid Through Date, Current Balance, Next Charge and if its set up on Autopay. Click "Pay Now"

Select the Location below you are currently storing with.

FACILITY	ADDRESS	CITY	STATE	PHONE	
Storage Towne of America - Germantown	3131 Hacks Cross Rd	Memphis	TN	(901) 979-9921	CLOSE

STORAGE TOWNE OF AMERICA

Hi, Cleaning Fee Log Out

Account Information

NAME: Cle	UNIT: ---
ACCOUNT #: [REDACTED]	PAID THROUGH: September 30, 2023
EMAIL: [REDACTED]	CURRENT BALANCE: \$1.00
PHONE: [REDACTED]	NEXT CHARGE: \$0.00 - Autopay
ADDRESS: Memphis, TN 38125	BALANCE DUE: \$1.00

Pay Now

ACCOUNT SETTINGS VIEW RENTALS ADD ANOTHER UNIT

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Click the "Current Amount Due" field to pay just the current balance. Click "Current and Upcoming" to pre-pay for the next month also.

Select the Location below you are currently storing with.

FACILITY	ADDRESS	CITY	STATE	PHONE	
Storage Towne of America - Germantown	3131 Hacks Cross Rd	Memphis	TN	(901) 979-9921	CLOSE

UNIT 103 \$1.00

DATE	DESCRIPTION	SERVICE PERIOD	BALANCE
09/20/23	Cleaning Charge		\$1.00

Amount to Pay

Current Amount Due \$1.00

Current & Upcoming

Payment Method: Select a Payment Method

Add Payment Method

Total Payment Amount

Cancel Pay Now

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Click the Payment Method Dropdown and Select the Card on File. If No Payment Method on File, Click "Add Payment Method" and fill in information.

Storage Towne of America - Germantown 3131 Hacks Cross Rd Memphis TN (901) 979-9921 CLOSE

DATE	DESCRIPTION	SERVICE PERIOD	BALANCE
09/20/23	Cleaning Charge		\$1.00

Amount to Pay

Current Amount Due \$1.00
 Current & Upcoming

Payment Method: Visa
[Add Payment Method](#)

Total Payment Amount \$1.00

Cancel **Pay Now**

Online Account Info

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If payment goes through you will see a box stating "Thank You For Your Payment"

Storage Towne of America - Germantown 3131 Hacks Cross Rd Memphis TN (901) 979-9921 CLOSE

STORAGE TOWNE OF AMERICA

Hi, Cleaning Fee Log Out

[BACK TO DASHBOARD](#)

THANK YOU FOR YOUR PAYMENT TOTAL AMOUNT PAID: \$1.00
A receipt has been emailed to [email address].com

UNIT 103 \$0.00

DATE	DESCRIPTION	SERVICE PERIOD	BALANCE
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Amount to Pay

Current & Upcoming

Payment Method: Select a Payment Method

Online Account Info

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Click "<BACK TO DASHBOARD" or "Log Out"

America -
Germantown

STORAGE TOWNE
OF AMERICA

Hi, Cleaning Fee Log Out

< BACK TO DASHBOARD

THANK YOU FOR YOUR PAYMENT
A receipt has been emailed to
[redacted].com.

TOTAL AMOUNT PAID: \$1.00

UNIT 103

\$0.00

DATE	DESCRIPTION	SERVICE PERIOD	BALANCE
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Amount to Pay

Current & Upcoming

Payment Method

Select a Payment Method