Online Password - Reset by Contacting Staff

STORAGE TOWNE
• OF AMERICA •

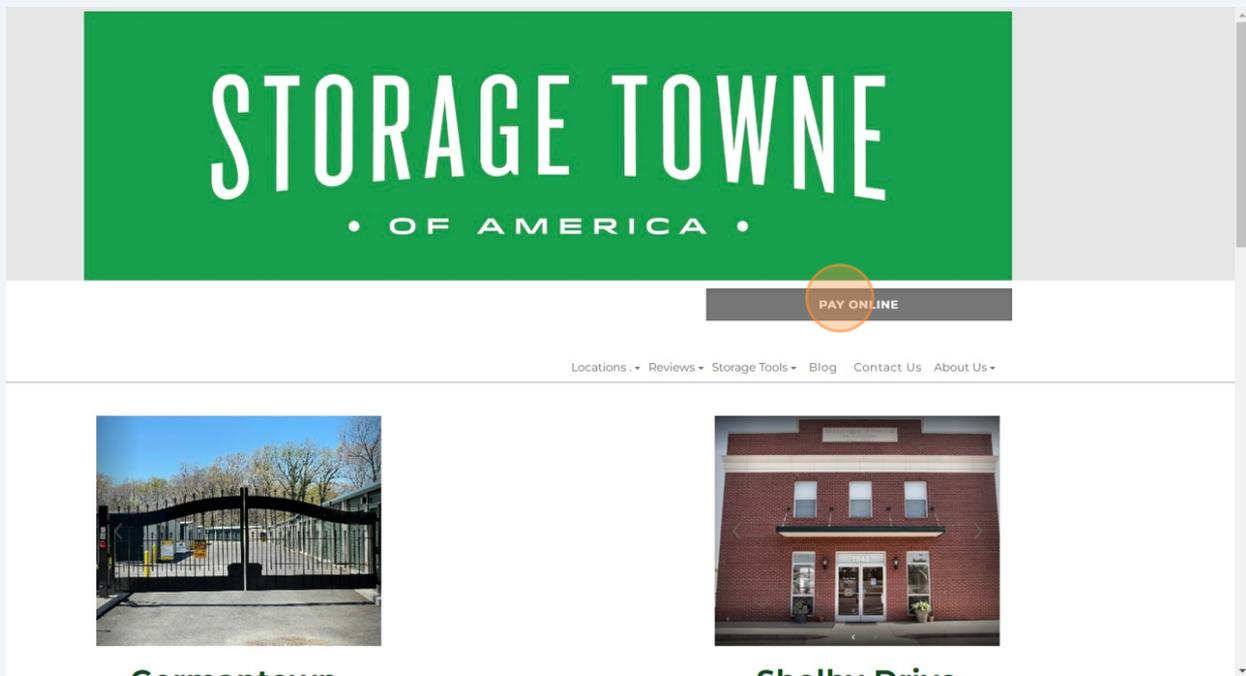> ⓘ This method involves reaching out to the Storage Towne staff members for assistance.
>
> You will need to provide any requested information to help verify your identity. This may include your name, unit number, address, or any other account-related details.
>
> The password you will be given is case sensitive and needs to be written down due to needing for signing in, then again to change the password.
>
> Keep in mind that contacting staff to reset passwords may take longer than using the online self-reset option due to office hours. This method is often used as a last resort when all other options have been exhausted.

1   Click "PAY ONLINE"

2 Click "PAY" beside the location you are currently storing with

Past Due Account Reminder

Any past due account paid after the office has closed will result in the overlock not being removed until the next business day.
If you need access it is your responsibility to make sure the bill is paid on time.

Select the Location below you are currently storing with.

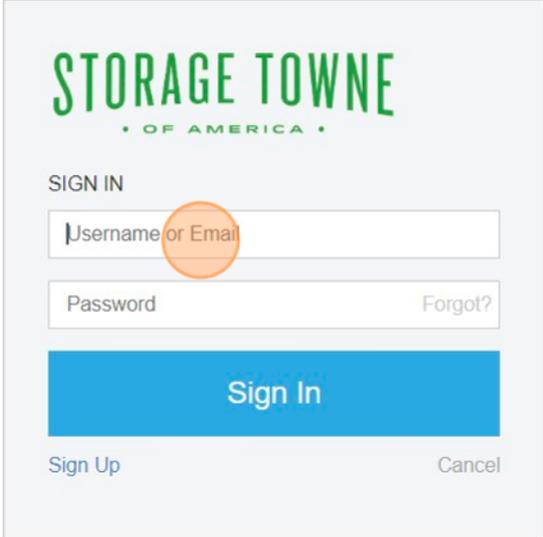| FACILITY	ADDRESS	CITY	STATE	PHONE	
Storage Towne of America - Germantown	3131 Hacks Cross Rd	Memphis	TN	(901) 979-9921	PAY
Storage Towne of America - Shelby	7845 E Shelby Dr	Memphis	TN	(901) 759-1230	PAY

Online Account Info

From the Dashboard you can do the following:
View : Move-in Date, Gate Code, Monthly rate, Billing Cycle (due date), Set Up Autopay

Account Setting
- Account Information – Update address, phone number, email.
- Billing Information – Add/Update Payment Method
- Contacts – Add/Edit/Remove Contacts (these are the authorized users

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3 Enter your Username and the Temporary Password provided. {remember this password you will need it again to change the password to your chosen)

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SIGN IN

Username or Email

Password   Forgot?

Sign In

Sign Up   Cancel

4 Click "ACCOUNT SETTINGS"

Online Account Info

5 Click "Security"

Online Account Info

6   Type in the Temporary Password then the New Password of your chosen. Click Click "Change Password"

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Hi, Cleaning Fee   Log Out

‹ BACK TO DASHBOARD

| Account Information |
| Billing Information |
| Contacts |
| Preferences |
| **Security** |

Security

Change Password

Current Password:

New Password:

Retype Password:

Cancel   Change Password

Password Recovery Questions

(e.g., "What is my favorite color?")