Online - Setting up an Online Account Current Customers

STORAGE TOWNE
• OF AMERICA •

This guide provides step-by-step instructions for current customers to set up an online account. It highlights necessary information that can be found in your emails, and provides clear instructions on how to fill in account details, security questions, and sign up. Following this guide will enable customers to conveniently manage their accounts online.
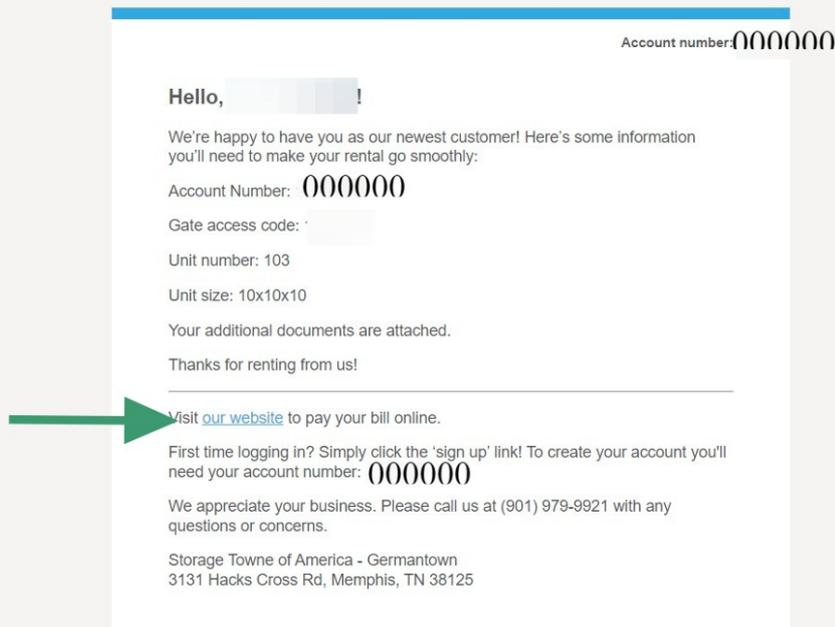
> ⚠️ **New and Current Customer - You should receive an email with all the information you need to set up an online account.**

1 You should see the Account Number and Unit Number. You will need both these numbers and the email on the account to continue.

Click "Our Website" to go to **storagetowne.com/payonline**

Account number: 000000

Hello, _____ !

We're happy to have you as our newest customer! Here's some information you'll need to make your rental go smoothly:

Account Number: 000000

Gate access code:

Unit number: 103

Unit size: 10x10x10

Your additional documents are attached.

Thanks for renting from us!

Visit our website to pay your bill online.

First time logging in? Simply click the 'sign up' link! To create your account you'll need your account number: 000000

We appreciate your business. Please call us at (901) 979-9921 with any questions or concerns.

Storage Towne of America - Germantown
3131 Hacks Cross Rd, Memphis, TN 38125

2 Click "Sign Up"

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SIGN IN

Username or Email

Password   Forgot?

Sign In

Sign Up   Cancel

3 Click the "Unit Number" field type in your current unit #.

Click the "Account Number" field type in your account number, this came be found in the emails sent from the facility.

Continue filling in the Emails, Username, and password.

Sign Up

Account Information

Unit Number

If you are renting more than one unit, any of them will work.

Account Number

Email

Username

You will use this to sign in to your account

Password

Password Confirmation

Security Questions

In order to recover your password in the event that you lose it, you will be expected to correctly answer two security questions to determine if you are the account owner. Fill out and answer two questions that only you will know the answer to using the fields provided.

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4 Click the "Question" field. Enter your security questions and answers. Please remember these for the future when changing password or resetting the password.

5 Once all your information is entered Click "Sign up"