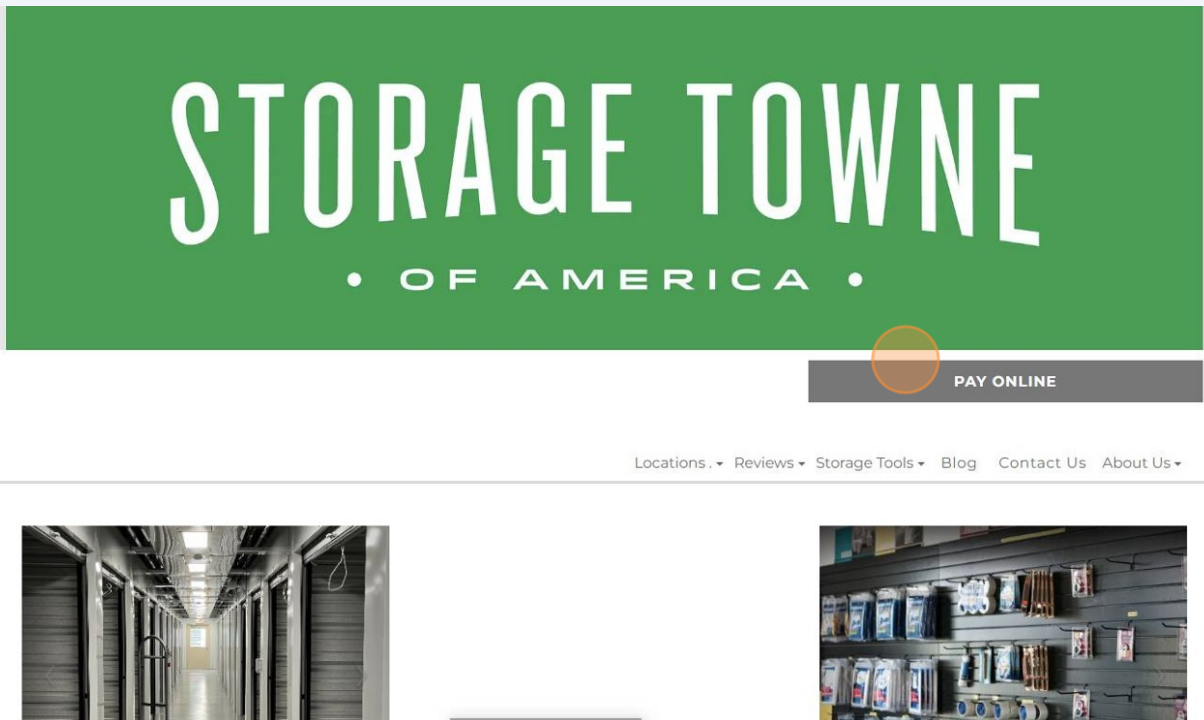


# Online Password - Self-Reset Option


Many online platforms offer a convenient self-reset option for users who have forgotten their passwords. This option allows individuals to regain access to their accounts without the need to contact staff or go through a lengthy verification process. Here's is the guide to the online self-reset option typically works:

**1** Click "Pay Online"



2 Click "Pay" beside the location you are currently storing with.


Select the Location below you are currently storing with.

FACILITY	ADDRESS	CITY	STATE	PHONE	
Storage Towne of America - Germantown	3131 Hacks Cross Rd	Memphis	TN	(901) 979-9921	
Storage Towne of America - Shelby	7845 E Shelby Dr	Memphis	TN	(901) 759-1230	

### Online Account Info


From the Dashboard you can do the following:


3 Click "Forgot"

Storage Towne of America - Germantown    3131 Hacks Cross Rd    Memphis    TN    (901) 979-9921    

**STORAGE TOWNE**  
• OF AMERICA •

SIGN IN





[Sign Up](#)    [Cancel](#)


3131 Hacks Cross Rd, Memphis, TN 38125 • (901) 979-9921

4

Enter the username you set up the account with. It may/may not be your email. Click "Retrieve Questions"

Select the Location below you are currently storing with.

FACILITY	ADDRESS	CITY	STATE	PHONE	
Storage Towne of America - Germantown	3131 Hacks Cross Rd	Memphis	TN	(901) 979-9921	<b>CLOSE</b>



**FORGOT PASSWORD**

Enter your username (which may be your email address), and we'll retrieve your password recovery questions.

Username

**Retrieve Questions**


Cancel

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5

Answer the security questions you set up. Click "Submit Answers"

Storage Towne of America - Germantown	3131 Hacks Cross Rd	Memphis	TN	(901) 979-9921	<b>CLOSE</b>
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**PASSWORD RECOVERY**

Please answer each of your password recovery questions.

**Mother**

Answer

**Dad**

Answer

**Submit Answers**

Cancel

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6

Reset your password

Storage Towne of  
America -  
Germantown


3131 Hacks Cross Rd

Memphis

TN

(901) 979-9921

CLOSE



**storEDGE**  
RENTAL CENTER

**RESET PASSWORD**

Please enter your new password.

Password

Re-type Password

**Reset Password**

Cancel

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**7** Password has been reset and ready to sign in

Select the Location below you are currently storing with.

FACILITY	ADDRESS	CITY	STATE	PHONE	
Storage Towne of America - Germantown	3131 Hacks Cross Rd	Memphis	TN	(901) 979-9921	<b>CLOSE</b>

**STORAGE TOWNE**  
OF AMERICA

SIGN IN

Your password has been successfully reset.

Username or Email

Password [Forgot?](#)

**Sign In**

[Sign Up](#) [Cancel](#)

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